Agenda Item 10 (c)

#### **SECTION 1 – CONTEXT**

#### 1.1. **Introduction**

The Planning and Economic Development Portfolio is responsible for the council's Forward Planning function, including the operation of the Local Development Framework, conservation issues and the Council's CCTV system; the Development Service's function including the oversight of the planning process and Building Control; the Economic Development and Tourism function including marketing, tourism to the District and promoting a thriving economy.

The role of the portfolio encompasses regulatory services (like development control), direct provision of services and enabling others to contribute to the district wide vision, (like economic development and tourism).

The portfolio seeks to support the vision of the district by promoting sustainable growth whilst protecting and enhancing its distinctive visual environment.

#### 1.2 Strategic objectives for the portfolio

- To maintain an up to date Local Development Framework
- To maintain an efficient and up-to-date planning service.
- To maintain the unique and distinctive environment (built and natural) of South Wiltshire.
- To secure development that is safe and sustainable.
- To secure Planning Obligations through Section 106 agreements, relevant and reasonable to development proposals, which benefit the community.
- To implement the council's economic development objectives including the development of a sustainable future for Churchfields Industrial Estate, rural initiatives and the promotion of business incubation.
- To encourage and manage sustainably the economic benefit of visitors to all parts of South Wiltshire.
- To support the economic sustainability of the districts towns and villages.
- To maintain a safe and secure environment through the operation of the CCTV system.
- To discharge the council's duty as a Category 1 provider under the Civil Contingencies Act 2004

#### 1.3 Service Priorities

The Cabinet has reviewed the prioritisation system. The categories and how they relate to the Planning and Economic Development Portfolio are:

### Category 1 Services

- Development Control and Enforcement \*\*\*
- Forward Planning\*\*\*
- Future Development of Salisbury

#### Category 2 Services

- Economic Development and Tourism
- Building Control \*\*

#### Category 3 Services

CCTV

#### 1.4 Partnership Contribution

- 1.4.1. The priorities for the SWSA and examples of how this portfolio contributes to these priorities are outlined below:
- Affordable housing

Use of planning obligations to secure affordable housing (150 were provided in 2006/07).

Crime and Anti-social behaviour

CCTV system to reduce crime and the fear of crime recording 1384 incidents last year, leading to 763 arrests

Access to Services

Review of rural facilities for the Local Development Framework

#### 1.4.2 Community Plan Aspirations

Each of the six community areas renewed its plans in 2005/06. This Portfolio is contributing to meeting the aspirations set out in the Community Plans by:

Community Plan aspiration	Actions to meet the aspiration
MOD Dean Depot -set up a nature reserve managed by Hants and Isle Of Wight Wildlife Trust.	Ongoing discussions with Defence Estates over disposal of the site.
District, Town and Parish councillors to work with English Heritage to encourage the inclusion of a Tourist Information Centre at the Stonehenge Visitors Centre.	The provision of a TIC within the new visitor center has now been provided for under the heads of terms agreed by members at P and R Panel on the 10 July 2006 as part of the resolution to the planning approval. The Secretary of State call in and appeal will ultimately resolve this issue at a Public Inquiry set for 5 December 2006.
Developer contributions are being sought to enable the building of a new community centre on the new estate south of Boscombe Road in Amesbury. Work is likely to start on the new centre in 2007/08. A room may be set aside for exclusive use by young people.	Planning Permission has been granted in October 2006 for a community centre, providing for two youth rooms.
First local Food Festival held in Salisbury in September 2004 to help and support farmers and local supply chains, due to become an annual event.	The third Salisbury Food and Drink Festival was held in 2007. This was biggest so far in terms of the number of food producers and others that were present. The festivals held in 2005 and 2006 were organised by the Salisbury International Arts Festival and discussions are taking place with a view to the SIAD managing this on an ongoing basis. Funding remains a problem.
Local Plan Policy and Supplementary Planning Guidance aims to achieve up to 40% (min of 25%) affordable housing requirements on housing developments.	Since publication of the Supplementary Planning Guidance (SPG) for Affordable Housing, the Council has been successfully negotiating the provision of 33% for affordable housing. Negotiations on sites now coming forward, as the SPG is well publicised, are seeking a provision of up to 40% affordable housing.

rural exception housing reserved for local people.  service discussi opporture Local Defende to identifying communication with the housing completed Dinton (application).	rd Planning and Strategic Housing units continue to facilitate ion with local communities to assess inities for exception sites. The new evelopment Framework process will the Council to be more proactive in ing sites in partnership with nities.  e Rural Housing Officer, four rural geneeds surveys have been ted and one site has been secured in (4 Rivers CA) and a planning tion submitted to provide twelve rural tole homes.
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# **SECTION 2 – PROGRESS AGAINST EXISTING PLAN**

This section reports on the council's achievements in 2006/07, with particular emphasis on comparing the delivery of services with commitments made in the 2006/07 plans.

### 2.1. <u>Integrated Improvement Programme</u>

Actions agreed in 2006/07 Portfolio Plan	Progress Report		
<ul> <li>Improving Customer Service</li> <li>Team knowledge purchase</li> <li>Developing effectiveness and efficiencies with Customer Service</li> <li>Adoption of Statement of Community Involvement (SCI)</li> </ul>	<ul> <li>Team knowledge installation complete</li> <li>Customer Service staff trained in Planning, Tourism and Parking services</li> <li>Adopted by Full Council Dec. 06</li> </ul>		
Affordable Housing     Development of new policy stances through the pre-submission stages of LDF, as defined within the LDS document	Core Strategy Issues and Options report to be published mid 2007		
<ul> <li>Improving Community Safety</li> <li>Implementation of recommendations from current CCTV scrutiny review</li> <li>Ongoing implementation of planning out crime in partnership with Wiltshire Police</li> </ul>	<ul> <li>Action plan to be considered by Cabinet early 2007</li> <li>Regular discussions with Police Architectural Liaison Officer</li> </ul>		

#### 2.2 External Validation

Accreditation or validation relevant to the portfolio is set out below:

Service	Award	Year	Outcome
Development Services	Indication of removal of	2006/07	Achieved.
	Standards Authority from		Removed
	ODPM List (now DCLG)		January 2006
Development Services	Compliance with BVPI 205	2005/06	Feb 2006
	on electronic engagement		94%
Salisbury TIC	Charter mark	2007	Consider
			application in
			2007
Salisbury TIC	South West Excellence in	2007	Consider
	England Award. Gold award		application in
	winner of best TIC in the		2007
	South West and winner of		
	the best customer service in		
	the South West		

### 2.3 Best Value and Scrutiny Reviews

The Planning and Economic Development Scrutiny Panel has focused on the following areas:

Supporting the implementation of the Local Development Framework Representation on the Salisbury Vision Steering Group Completion of a review of Hotel and Conference Facilities Completion of a review of CCTV Completion of a review of Sustainable Rural Communities

#### **SECTION 3 – LOOKING FORWARD**

#### 3.1 Pressures

### 3.1.1 Changing Legislation

- Local Government White Paper
- Equalities Act
- Climate Change Bill

#### 3.1.2 National Factors

- Planning Delivery Grant Targets and 25% capital project for service improvement
- Local Development Framework
- Increased number of workers from the European Union
- Regional Spatial Strategy

#### 3.1.3 Local Factors

- Parish Planning
- Salisbury Vision
- Wilton Land Command
- Stonehenge Visitor Centre

#### 3.1.4 Growth or Change to Customer Base

- Continued increases in planning applications
- Increasing in demand for enforcement investigations and action
- Increasing demand for affordable housing

#### 3.1.5 Best Value Review Programme 2007/08

Given the extensive number of reviews taking place in the council, the Audit Commission confirmed that it will not be necessary to undertake a separate Best Value Review in 2007/08

#### 3.1.6 Scrutiny Review Programme 2007/08

The Scrutiny Panels will be invited to submit their annual scrutiny review programmes in May 2007.

#### 3.1.7 Workforce Planning Issues

None identified

### 3.1.8 Major Procurement None planned in 2007/08

## 3.2 Summary of key drivers for change

Local Development Framework Parish and Community Planning Salisbury Vision outcomes Affordable Housing need

### 3.3 Integrated Improvement Programme

Key milestones for each of the priorities are outlined below:

**Improving Customer Services** 

2007/08	2008/09	2009/10
Front office service		
delivery on PD enquiries		
Developing effectiveness	Annual as 2007/08	Annual as 2007/08
and efficiencies with		
Customer Service as part		
of the office project		
Public Consultation phases	Annual as 2007/08	
in line with the adopted		
SCI		

**Delivering more Affordable Housing** 

2007/08	2008/09	2009/10
Further consultation and	Adoption of new policies	Annual as 2008/09
an Examination In Public	and accompanying SPD to	
of the new policy stances	address practicalities	

**Improving Community Safety** 

mpiorning community carety				
2007/08	2008/09	2009/10		
Ongoing implementation	Annual as 2007/08	Annual as 2007/08		
of planning out crime in				
partnership with Wiltshire				
Police				

**Creating Better Places To Live** 

2007/08	2008/09	2009/10
AONB working group established	Ongoing involvement in working Group. Monitor outputs.	
Creating places adopted as SPG		
Production and appraisal of Village Design statements with PC's	Annual as 2007/08	Annual as 2007/08
Appraisal of Conservation Areas	Rolling programme of review commenced and ongoing. Target of 6 reviews per year	Annual as 2008/09
Salisbury City	Implementation of city	
Implementation Plan	centre projects	
Development of Salisbury	Adoption of Salisbury Area	
Area Action Plan	Action Plan	
Review potentail use of		
CCTV to tackle litter		
problems in City		

# 3.4 Partnership Contribution

The portfolio will support South Wiltshire Strategic Alliance and the Wiltshire Strategic Board through:

2007/08	2008/09	2009/10
Develop new Economic	Implement new Economic	
Development Strategy	Development Strategy in	
	conjunction with the South	
	Wiltshire Economic	
Develop a new tourier	partnership	
Develop a new tourism		
website in conjunction with the Salisbury and		
Stonehenge Tourism		
Partnership		
Develop and implement a		
new tourism branding		
strategy in conjunction with		
the Wiltshire and Swindon		
Destination Management		
Partnership		
Launch of a tourism		
eMarketing campaign in		
conjunction with the		
Salisbury and Stonehenge		
Tourism Partnership		

## 3.5 Resources

		Revenue Recurring	Revenue Non Recurring	Capital
		£'000	£'000	£'000
3.5.1	Unavoidable Costs			
3.5.2	Savings/Extra Income			
	Planning Delivery Grant (Net)		(250)	
	Forward Planning Reduction in Admin	(25)		
	Development Control salaries/income	(62)		
	CCTV Colocation	(25)		
	MED&T	(10)		
3.5.3	Growth items			
	None identified			

### 3.5.4 Efficiencies

The proposed efficiency savings (other than those shown above that directly affect the budget) will be identified and submitted to DCLG with the annual efficiency statement in Apr 2007.

# **SECTION 4 – CONTINUOUS IMPROVEMENT**

Comparisons against Government target, top 25% and present performance

# 4.1 Performance Monitoring

Performance Indicator	Current Perfor- mance	2006/07 Target	2007/08 Target	2008/09 Target	National District Council top 25% Perfor- mance
% Major Planning Applications determined within government development control targets	68.75%	65.00%	65.00%	71.25%	71.25%
% Minor Planning Applications determined within government development control targets	85.92%	75.40%	75.40%	75.40%	75.28%
% Other Planning Applications determined within government development control targets	88.86%	88.00%	88.00%	88.00%	88.01%
Car Parking Income Local PI	£2,359,926	£4,700,000	£4,900,000	£5,000,000	N/A
No.vehicles parked at Park & Ride sites by scheme users Local PI	117,887	250,687	316,328	320,000	N/A

# 4.2 Marketing of Services

Service Unit	Marketing Activity	Target Date - Qtr
Marketing, Tourism and	Promotion of Salisbury and	1,2,3 and 4
Economic Development	south Wiltshire as a major	
	tourism destination	
	Promotion of the new	1
	Wiltshire and Swindon	
	tourism Destination	
	Management Partnership	

#### 4.3 Consultation

Service Unit	Consultation	Target Date - Qtr	
Development Services and	LDF Core Strategy Issues		
Forward Planning and	and Options report		
Transportation	Conservation area		
	appraisals for Dinton,		
	Durrington, Downton,		
	Hindon, Tisbury and Wylye		
MEDT	Economic Development	1	
	Strategy		
Salisbury Vision	Formal Consultation on	1	
	proposals		
City Centre Redevelopment	Proposals for central car	4 (maybe into 2008/9)	
Only define Redevelopment	park	4 (maybe into 2000/3)	
	pain		
		1 1 1 1 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	
City Centre Redevelopment	Proposals for	4 (maybe into 2008/9)	
	Guildhall/Market Place		

#### 4.4 Risk Assessment

An assessment of the strategic risks faced by the Portfolio is attached at Appendix 2.

### 4.5 Diversity

Initial Equality Impact Assessments have been carried out for service functions. Any resulting actions that can be easily implemented will be. The summary findings from the assessments identified the following issues to be a priority which has an impact for the Portfolio's delivery of services:

- Rural isolation
- Internet access take-up lower with elderly residents
- Need for translation services for residents where English is not their fist language

The Council is intending to consult with representative groups and individuals in the New Year. Any amendments to the corporate action plan will be reported back to Cabinet and actioned corporately.

# Planning and Economic Development Risk Register

Date Last Updated: January 2007

Ambition / Theme	Project (No.)	Potential Risk	Impact / Probability	Risk Owner	Action	Residual Risk	Updated
Creating Better Places to Live	Salisbury Vision	Financial, reputation, political. Failure to plan for the future may lead to a deterioration in Salisbury's position as a subregional commercial and retail centre		GG	Thorough review of options for change to co-ordinate land use to protect Salisbury's long term interests	3/3	3.11.06
	Local Development Framework	Financial, reputation, political. Linked to Salisbury Vision but also provides the new template for development in South Wiltshire. Failure to complete on time would lose grant money and make the planning process more difficult		ET	Adherence to Government timetables and requirements for content	2/2	3.11.06
Affordable Housing	to secure affordable housing on new	Reputation, political people. Failure to enforce council policies would significantly reduce the supply of affordable homes.	3/3	ST	Use of council guidelines in negotiation with potential developers	1/1	3.11.06